

ANGAMA

Trading Terms

2026

Provisional Hold

- **Peak Season (1 June – 31 October* & 23 December – 4 January)**
Your provisional reservation will automatically expire 14 days from booking date
**Please note whilst June & October fall into Standard Season in terms of rates they adopt Peak Season trading terms*
- **Standard Season (5 January – 31 May & 01 November – 22 December)**
Your provisional reservation will automatically expire 30 days from booking date
- **Booking within 30 days of Travel**
Your provisional reservation will automatically expire 7 days from booking date

Angama reserves the right to extend the duration for which it shall hold provisional reservations at its sole discretion.

Payment & Cancellation

- **Peak Season Terms (1 June – 31 October* & 23 December – 4 January)**
**Please note whilst June & October fall into Standard Season in terms of rates they adopt Peak Season trading terms*
Upon Confirmation:
 - 30% non-refundable deposit
 - Balance is due 60 days prior to travelUpon Cancellation:
 - 30% cancellation fee will be charged on bookings cancelled more than 60 days prior to travel
 - 100% cancellation fee will be charged on bookings cancelled within 60 days prior to travel
- **Standard Season Terms (5 January – 31 May & 1 November – 22 December)**
Upon Confirmation:
 - 20% non-refundable deposit
 - Balance is due 45 days prior to travelUpon Cancellation:
 - 20% cancellation fee will be charged on bookings cancelled more than 45 days prior to travel
 - 100% cancellation fee will be charged on bookings cancelled within 45 days prior to travel

Angama reserves the right to cancel any reservation based on the non-payment of either the deposit or the balance, by their due dates, without notice.

Children Policy

- Children of all ages are welcome year-round
- We allow a maximum of three beds per Tented / Guest Suites and a cot for infants
- Families travelling with children between 0-6 years are required to reserve an exclusive-use safari vehicle when booking less than three Tented / Guest Suites in any one reservation
- The first two children between 0-17 in any one reservation or combination of reservations of guests travelling together will be complimentary in Standard Season. Any additional children of this age will be charged 50% of the rate

	<ul style="list-style-type: none"> • Children are welcome at Angama Safari Camp; however adult rates apply in all cases (no child rates available). A maximum of 2 extra beds will be allowed in camp on any one night • Interconnected Suites are available at both Angama Mara and Angama Amboseli at an additional per night supplement
Singles	<p>Single travellers and single-person room allocations are welcome at every Angama property, subject to the following conditions:</p> <ul style="list-style-type: none"> • Subject to availability, in Standard Season, no single supplement shall be charged on the first two singles of any one reservation or combination of reservations for guests travelling together • For reservations with more than two singles, each incremental single after the first two singles shall attract a supplemental charge of 50% of the applicable per person nightly rate • In Peak Season months, a supplemental charge of 50% of the applicable per person nightly rate is applicable from the first single in any one reservation or combination of reservations.
Rates Include	<ul style="list-style-type: none"> • All guided safaris into the Mara Triangle / Kimana Sanctuary and Amboseli National Park • Guided walking safaris on the Oloololo Escarpment / Kimana Sanctuary • All meals and drinks (excluding French Champagne and reserve wines) • Laundry service & WiFi • All on-property guest experiences • Transfers to and from Kichwa Tembo Airstrip / Angama Kimana Airfield • Emergency medical evacuation insurance • Childminding (from 18h00 to 22h00) • VAT and all levies
Rates Exclude	<ul style="list-style-type: none"> • All additional guest experiences as otherwise listed • Private safari vehicles booked at USD \$800 per day • Gratuities • Per guest per night contribution to the Angama Foundation of USD \$20 • Safari Shop purchases & in-suite massages • Air and road transfers from elsewhere within the Maasai Mara (available upon request) • Air and road transfers from Amboseli National Park Airstrip, (charged at \$250 per vehicle, per way) • Maasai Mara Park Fees (valid for 12 hours from 06h00 to 18h00): <ul style="list-style-type: none"> – January – June: USD \$100 per adult & USD \$50 per child between the ages of 9 and 17 – July – December: USD \$200 per adult & USD \$50 per child between the ages of 9 and 17 – Children 8 years and under FOC • Amboseli National Park Fees (valid for 24 hours, Park is open from 06h00 to 18h00): <ul style="list-style-type: none"> – USD \$60 per adult & USD \$35 per child between the ages of 3 and 17 – Children 2 years and under FOC • Kimana Conservation Levy (per guest per night): <ul style="list-style-type: none"> – USD \$60 per adult & USD \$30 per child under 18 <p><i>*Park fees and levies are subject to change without prior notice</i></p>
Guest Information	<p>Please provide us with specific information (including but not limited to: Passport numbers/ copies; nationality; dietary restrictions; special occasions/ requests; arrival & departure details; third-party activities) relating to the travelling guests within fourteen (14) days prior to travel.</p>

Visa & Health Requirements	<ul style="list-style-type: none"> • Please ensure that you review the necessary visa and health requirements that are applicable for travelling to Kenya • Please consult your Doctor or Physician prior to travelling • Angama shall not be liable in any way if a guest fails to take the necessary medical precautions, or obtain the necessary visa or is denied entry into Kenya or quarantine on arrival for any reason whatsoever
Medical Evacuation & Health	<ul style="list-style-type: none"> • All guests at Angama are covered by an insurance policy for evacuation due to a medical emergency, (of up to USD \$25,000) which would typically include evacuation by fixed-wing specialist aircraft directly from the closest airfield to the Angama lodge where they are staying i.e. Kichwa Tembo Airstrip and /or Kimana Airfield to Wilson Airport in Nairobi, and transfer to Nairobi Private Hospital • For your peace of mind, AMREF are the subcontracted transport providers. Additionally, the Kichwa Tembo Airstrip is one of the few airstrips in the Mara to be certified by AMREF for night evacuation flights • Guests staying at Angama Mara can be stabilised at the Angama Mara Clinic and evacuated at any time of day or night. Additionally, there are South Africa-qualified available over the phone should they be required. These services are provided by Africa Assist
Flights	<ul style="list-style-type: none"> • Scheduled Flights to the Maasai Mara Please note the scheduled services are shuttle flights with multiple stops enroute and require a minimum of four passengers in order to operate • Amboseli National Park Airstrip Please note the scheduled services are shuttle flights with multiple stops enroute and require a minimum of two passengers in order to operate • Scheduled Flights to Angama Kimana Airfield Please note the scheduled services are shuttle flights with multiple stops enroute and require a minimum of four passengers in order to operate <p>If you would like to ensure direct flights to and from the respective airstrips, without any stops, we would be glad to arrange a private flight for you. Please request a private charter quote from your Travel Planner.</p>
Baggage Allowances	<p>Please note that all scheduled internal flights carry a luggage restriction of 15kg/ 33lb per person in soft bags, including carry-ons. The acceptance of excess baggage is at the sole discretion of the airline but some offer the option to purchase an additional freight seat for luggage weighing up to 75kg/ 165lb.</p>
Travel Insurance	<p>We recommend that you take out comprehensive travel insurance covering you for the loss of personal effects, personal injury, medical emergencies, as well as any expenses relating to emergency travel arrangements, cancellations and/or the curtailment of travel plans.</p>